

Proposed Reorganization

Department of Innovation

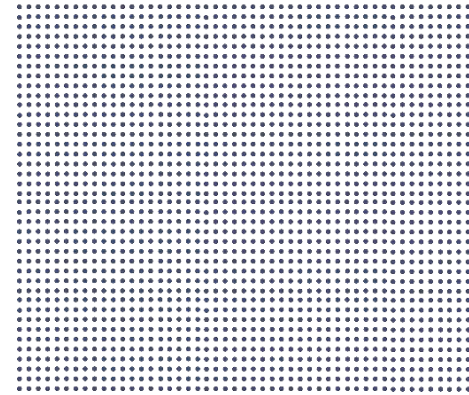
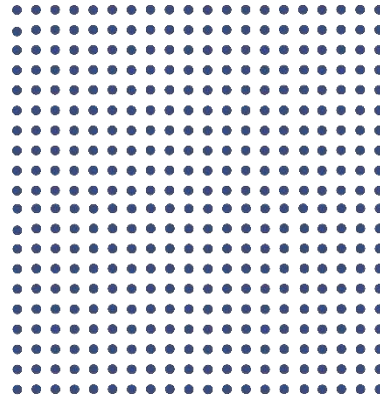
WHY?

- **Efficiency**
- **Transparency**
- **Innovation**



Streamline Workforce

- Remove technology silos throughout LCG
- Leveraging skillsets and manpower for the betterment of all LCG



21 supporting 400 (existing Utilities team)

34 supporting 2000 (existing IS&T team)



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Efficiency

Shared Resources

- Reduce expenses through sharing resources and workloads
- Major Savings will be realized from Day 1

**Annual Savings to General Fund, as well as LUS Fund and LUS Fiber Fund
Totaling:**

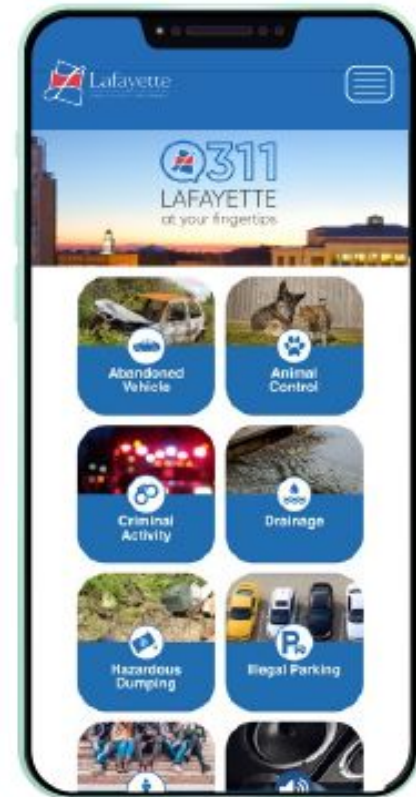
\$570,000



Efficiency

Customer Service 311

- 311 available 24/7/365
- Allow for the creation of One Call Center providing Customer Service to all citizens
- One Stop Shop
- Creating Opportunities for Professional Development (Civil Service Apprenticeship Program)

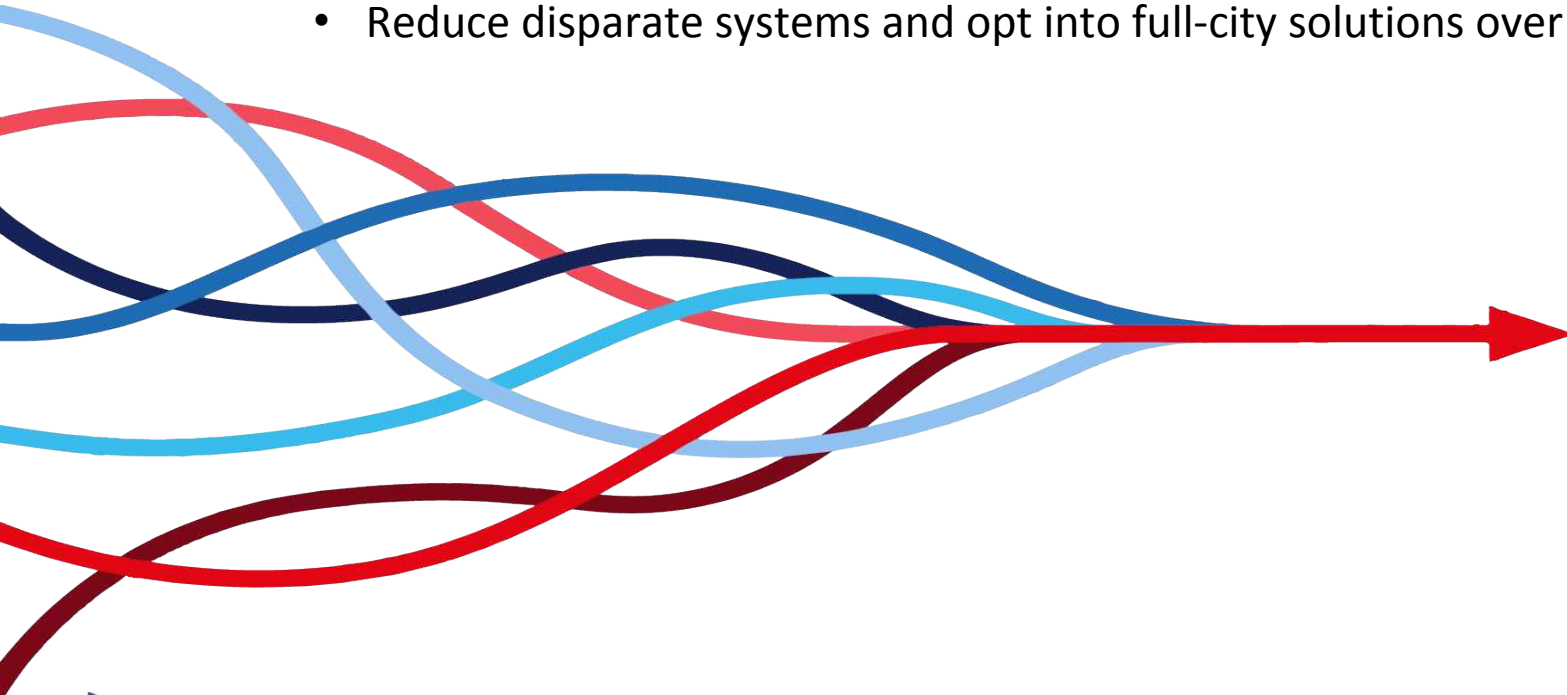


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Transparency

Strategic Planning

- Streamline technology investments to **reduce duplicate** efforts/projects and **eliminate wasteful spending**
- Reduce disparate systems and opt into full-city solutions over time

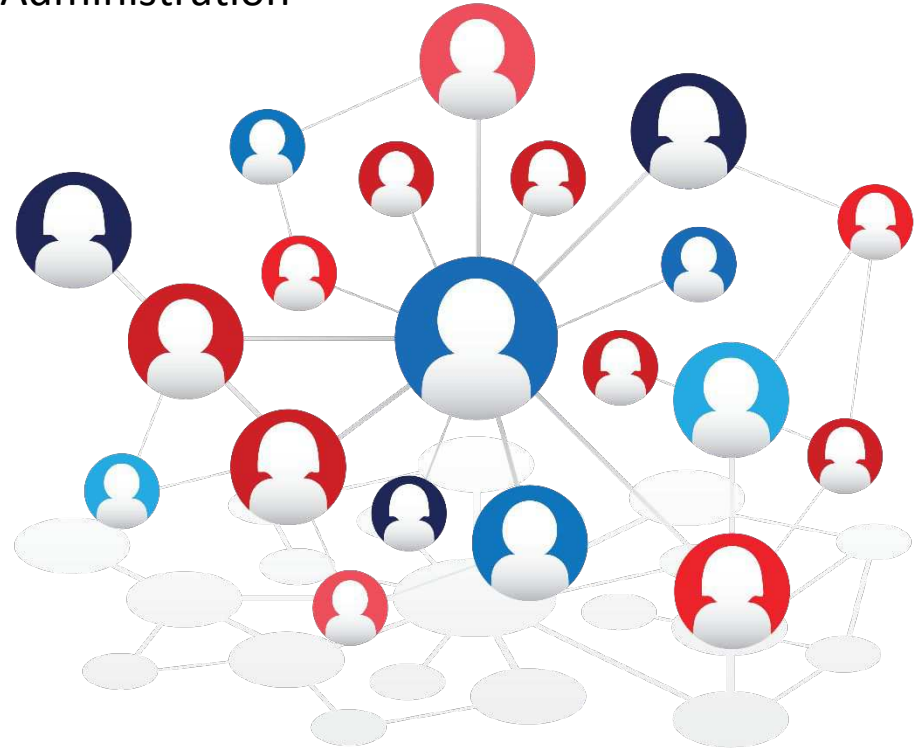


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Transparency

Accountability

- Need for oversight
- Better Communication with Administration and Councils
- Transparency with Citizens



- Duties to act in Business-like manner (Bond Covenant)
- Leverage Fiber to drive real Economic Development
- Time to change Leadership from Engineering-Focused to Business-Focused

**More Jobs
and
New Business
Development**



- Smart & Secure Technology is needed to drive services and economic value to our citizens



- Continue to invest in the city's technology asset
- Challenge industry consultants to identify, locate, and secure grant funding – so taxpayers are not on the hook.



Proposed Reorganization Questions?